DISNEY GENIE SERVICE DIFFERENCES

	DISNEYLAND® RESORT	WALT DISNEY WORLD® RESORT
Disney Genie Service		
Complimentary service	✓	✓
Personalized day optimizer	✓	✓
Personalized tip board	✓	✓
Forecasted future wait times	✓	✓
Virtual assistant	✓	✓
Mobile Order	✓	✓
Table-Service restaurant wait-lists, check-in, and reservations	✓	✓
Attraction Virtual Queues	✓	✓
Disney Genie+ Service		
Available for in-app purchase for same-day use	✓	✓
Available for purchase in advance as a ticket add-on	✓	—
Audio Tales	✓	✓
Augmented reality *Disney PhotoPass®* Lenses	—	✓
Disney PhotoPass® Downloads from the day of the visit	✓	—
When can Guests purchase single-day *Disney Genie+* service?	On the day of their visit, after they have entered their first Theme Park for the day	On the day of their visit, starting at 12 a.m. (midnight)
When can Guests make their first *Lightning Lane* selection?	On the day of their visit, after they have entered their first Theme Park for the day	On the day of their visit, starting at 7 a.m.
How do Guests redeem their selected *Lightning Lane* entry?	Scan the barcode displayed in the *Disneyland®* app at the *Lightning Lane* entrance	Hold their *MagicBand*, Disney MagicMobile pass, or RFID card to the touchpoint at the *Lightning Lane* entrance
What does it cost?	$20 per ticket, per day	$15 per ticket, per day

Individual Attraction Selections

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When can Guests make their first purchase?	**All Guests** On the day of their visit, after they have entered their first Theme Park for the day	Guests staying at *Disney Resorts, Shades of Green®* Resort on *Walt Disney World®* Resort, or *Walt Disney World Swan and Dolphin* Hotels On the day of their visit, starting at 7 a.m. **All other Guests** On the day of their visit, starting at the Park's opening time
What is the arrival window for the Guest's selected experience?	Guests receive the next-available arrival window	Guests select an arrival window
How do Guests redeem their purchased *Lightning Lane* entry?	Scan the barcode displayed in the *Disneyland®* app at the *Lightning Lane* entrance	Hold their *MagicBand*, Disney MagicMobile pass, or RFID card to the touchpoint at the *Lightning Lane* entrance